

DISPATCH

COMMUNITY EDITION



2019 Edition

IN 2019, WE ARE FOCUSED ON DOING MORE OF WHAT WORKS.

AN UPDATE FROM SHERIFF MIKE WILLIAMS:

I am proud of the men and women of this great city and I consider myself fortunate to have the opportunity to serve as your Sheriff. *Together we are making a difference!*

Here's what I know: Increased police presence is helping our most challenged neighborhoods.

Technology such as ShotSpotter®, NIBIN, and the Real Time Crime Center helps to focus our attention on the people and locations that are most violent.

Intervening in potentially violent situations with active community partners is proving to be effective. All of this provides a sense of cautious optimism. We have to maintain our focus on the work and the progress by managing expectations.

We know we will have bad days and weeks, but we cannot let that derail us from our vision. We know what works and must stay focused on working together as a community. Our progress is measured in lives saved and building on our current relationships and creating new ones.

We have many community engagement activities throughout the year and I invite all of you to join us.

Sincerely Your Sheriff,

Mike Williams
Sheriff, Duval County, FL



SHOTSPOTTER® TECHNOLOGY

The ShotSpotter® technology rolled out in 2017 and is installed in the Northwest part of the city. It is designed to detect gunfire and provide law enforcement with a precise location of the shots that were fired. This technology can also determine the number of shots within a certain radius.

Benefits include, but are not limited to:

- an expedited response to help shooting victims;
- proactive gun crime pattern analysis and strategic deterrence;
- an enhanced situational awareness and officer safety;
- and is a cost-effective force multiplier

REAL TIME CRIME CENTER

This state-of-the-art technology brings various data into one central location for enhanced analysis. It is utilized by police departments throughout the United States and it helps provide a situational awareness for law enforcement.

The Real Time Crime Center will be a force multiplier for Jacksonville. This advanced technology provides mapping, surveillance videos, and also builds on programs such as the Computer Aided Dispatch and ShotSpotter® alerts. Now we won't just have the alert, we will be able to see what transpired moments before and after thanks to the video.

COMMUNITY ENGAGEMENT PREVENTION EFFORTS MAKE A DIFFERENCE

CONCERNED ABOUT CRIME? GET INVOLVED!



The Sheriff's Watch programs focus on citizen engagement with police to make our community a safer place. The level of participation varies and the programs cater to a wide range of audiences from the main program

Sheriff's Watch down to Sheriff's Watch - Apartments and Sheriff's Watch - Business. *We have something for everyone!*

Make a difference in your community by becoming a Sheriff's Watch Advisor, starting a Sheriff's Watch - Neighborhood Group, joining Sheriff's Watch - Business, or helping protect the waterways as a member of Sheriff's Watch - River. To learn more and for meeting dates and times please visit jaxsheriff.org or call JSO's Community Engagement Office at ☎ 904.630.2160.

ARE YOU DOING THE #9PMROUTINE?

For those that aren't familiar with this program it is a nightly reminder to remove guns and valuables from your cars and to lock your doors!

LEARN MORE BY FOLLOWING #9PMROUTINE ON SOCIAL MEDIA

CRIME TIPS JSOCRIMETIPS@JAXSHERIFF.ORG

This communication with the JSO may, under Florida law, constitute a public record. This email address is not monitored 24 hours a day.

If it is an emergency please call ☎ 9-1-1. If you observed suspicious activity anywhere in the city please call 9-1-1 immediately.

Citizens wishing to remain anonymous may provide tips to **First Coast Crime Stoppers** at ☎ 1.866.845.8477 (TIPS) instead of contacting JSO directly. For more information please visit www.fccrimestoppers.com.

Join us for COFFEE & CONVERSATION



Events are held throughout the year in various areas of the city. Information is posted on JSO's website, jaxsheriff.org and social media channels. These events are simply an opportunity for members of the community to come out and have a cup of coffee and conversation with JSO officers that work in their area of town. *No agenda - just coffee and conversation!*

CITIZEN'S POLICE ACADEMY

A program for active citizens providing an "insider" look at policing

This 12-week program, offered twice a year, provides adults an opportunity to learn the inner workings of a major city law enforcement agency. For more information, please visit jaxsheriff.org and select "Community Engagement Opportunities" on the homepage.

Walk with SHERIFF WILLIAMS & HIS TEAM



Sheriff Williams hosts walks throughout the city to meet with citizens "one-on-one" to discuss crime and crime prevention in their neighborhoods. To request a walk in your neighborhood please contact the Community Engagement Office at ☎ 904.630.2160.

HAVE YOU EVER THOUGHT ABOUT A CAREER IN LAW ENFORCEMENT?

Join JSO .COM

JSO continues to seek applicants for police, corrections and civilian positions.

TO APPLY PLEASE VISIT: JOINJSO.COM or ☎ 904.713.4870 TO SPEAK WITH A RECRUITER!

JSO is an Equal Opportunity / Equal Access Employer



GET ZONED IN

PATROL SUBSTATIONS

Each of Jacksonville's six police zones has a conveniently located substation or office, open to assist citizens during business hours. Most non-emergency police services, such as obtaining a police report can be conducted at a substation.

ZONE 1 - *Downtown / Springfield / Eastside*

Located at: Gateway Town Center

5258-13 Norwood Avenue

Jacksonville, FL 32208

☎ 904.630.8144 • Fax: 904.630.8155

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone1@jaxsheriff.org

ZONE 2 - *Arlington / Intracoastal West*

Located at: Regency Square Mall

9501 Arlington Expressway

Jacksonville, FL 32225

☎ 904.630.8166 • Fax: 904.630.8170

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone2@jaxsheriff.org

ZONE 3 - *Southside / Mandarin / San Marco*

Located off of Prominence Parkway

8875 Liberty Ridge Drive, Suite 110

Jacksonville, FL 32256

☎ 904.630.8100 • Fax: 904.630.8101

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone3@jaxsheriff.org

ZONE 4 - *Riverside / Avondale / Ortega / Westside*

Located at: Cedar Hills Shopping Center

3726 Blanding Boulevard

Jacksonville, FL 32210

☎ 904.630.8133 • Fax: 904.630.8122

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone4@jaxsheriff.org

ZONE 5 - *Northwest / New Town / Baldwin*

Located at: Edward Waters College

1767 Kings Road

Jacksonville, FL 32209

☎ 904.470.8900 • Fax: 904.470.8318

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone5@jaxsheriff.org

ZONE 6 - *Northside / San Mateo / Oceanway*

Located at: Highland Square Shopping Center

936 Dunn Avenue

Jacksonville, FL 32218

☎ 904.630.8688 • Fax: 904.630.8677

Hours: 8 a.m. to 5 p.m., Monday - Friday

✉ JSOZone6@jaxsheriff.org

CRIME MAPPING

The goal of JSO's online crime mapping program* is to inform the citizens of Jacksonville about criminal incidents throughout the community.

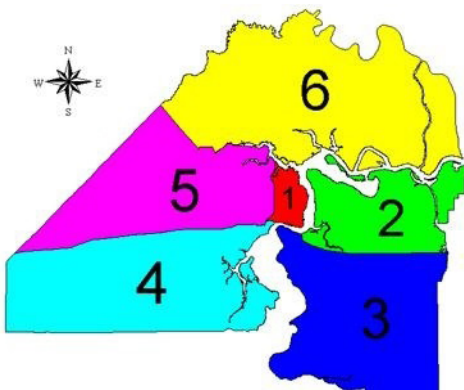
To access please go to jaxsheriff.org and select "Crime Mapping" under "Frequently Used Links" on the homepage.

The application has been filtered to exclude sex crimes, child abuse and other crime information protected by statute or crimes reported by other agencies.

**This information is not intended to serve as part of the FBI's official crime data (UCR).*

ARE YOU ON NEXTDOOR?

This is a free, internet-based application for residents. The JSO contributes Crime and Public Safety information on this channel. Go to nextdoor.com to register your neighborhood or join an existing group!





IMPORTANT NUMBERS

All numbers have a (904) area code

Jacksonville Sheriff's Office
 501 E. Bay Street, Jacksonville, FL 32202
 General Information: 630.7600



jaxsheriff.org

EMERGENCY (TTY Services Available)	9-1-1	PATROL CHIEF	630.2190
Non-Emergency	630.0500	Zone 1	630.8144
Crime Tips	JSOCrimeTips@jaxsheriff.org	Zone 2	630.8166
General Information	630.7600	Zone 3	630.8100
Administration	630.2120	Zone 4	630.8133
Accreditation	630.2188	Zone 5	470.8900
Chaplaincy Services	630.5736	Zone 6	630.8688
Internal Affairs	630.2187		
Integrity / Special Investigations	306.2100	HOMELAND SECURITY CHIEF	630.0449
LGBT Liaison Team	JSOLGBT@jaxsheriff.org	Narcotics/Vice	630.2163
Media Inquiries / Public Information	630.2133		
Public Records Request	jaxsheriff.org	INVESTIGATIONS CHIEF	630.2170
Victim Advocates	630.1764	Aggravated Battery Unit	255.2626
		Auto Theft Unit	630.2173
DEPARTMENT OF CORRECTIONS		Burglary	630.2175
ADA Coordinator	630.5765	Cold Case	630-1157
Fugitive Unit	630.2180	Economic Crimes	630-2177
Jacksonville Re-Entry Center (JREC)	630.8600	Gun Bounty TIPS	1.866.845.TIPS
Jail Information	630.5787	Homicide Unit	630.2172
Pre-Trial Services	630.8623	Intimate Violence Enhanced Services Team	630.2168
Prison Information	766.5076	Missing Persons	630.2627
		Robbery Unit	630.2179
SPECIAL EVENTS OFFICE	630.2196	Special Assault	630.2168
Secondary Employment	630.1953	Traffic Homicide	630.2178
PATROL SUPPORT CHIEF	630.2098	SUPPORT SERVICES CHIEF	630.2205
Civil Process	255.2470	Alarm Registration	1.877.883.0677
Crime Prevention	630.2160	Central Records	630.2209
Safety Education Officers	630.2160	Property and Evidence	588.0005
Sheriff's Watch Advisors / Members	630.2162		
Sheriff's Watch - Business	630.2160	HUMAN RESOURCES	630.2134
Sheriff's Watch - Español	630.0914	Careers with JSO / Recruitment	JoinJSO.com
Sheriff's Watch - Neighborhood	630.2160		713.4900
Police Athletic League of Jacksonville	854.6555		

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